# Krakens Academy FAQ

## How do I sign up?

On the home page of our website, scroll down until you see Kickin' Krakens. Click there, create a profile, and add the class to the shopping cart. You will need to purchase a Krakens Academy membership according to your child's age group, which our system should prompt you to do at checkout.

#### How much does it cost?

\$70/month for players in our classes for 1.5-8 year olds

\$80/month for players in our classes for 9-12 year olds

\$90/month for players in our classes for 13-17 year olds.

These prices reflect a once-weekly training. For another day per week, add \$50/month.

#### How does billing work?

Similar to a gym membership, you are automatically billed on the first of every month. If you sign up on the 12th (for example) you will be billed every 12th of the month. If you ever need to take a break, you can simply pause your child's membership on your own from your Bremerton Sports Center online account.

#### Can my child attend for a free trial?

Yes, parents should be able to book a free trial themselves online. We do limit the number of free trials per class.

## Do you offer make-ups for missed classes?

Yes! You are allowed to participate in up to two make-up classes per month. Parents should be able to book make-up classes on their own through their BSC account, though our guest services staff can also assist with this.

#### When does the next session start?

Our enrollment is always open. That way nobody has to wait to sign up and can jump in at any time!

## Do you offer sibling discounts?

Yes! Each additional sibling receives \$20 off per month. Our system won't automatically apply this at registration, so we rely on our customers requesting this discount.

## Is my registration fee refundable?

We do not offer refunds.

#### What ages or skill levels do you offer classes for?

Our current classes are for children 1.5-3 years old, 3+4 years old, 5+6 years old, 7+8 years old, 9+10 years old (beginner), 9-10 years old (advanced), 11+12 years old (beginner), 11+12 years old (advanced), 13-17 years old (beginner), and 13-17 years old (advanced). We also have a Daytime PE class on Mondays for kids 5-12 years old.

## How do I know if my 9-17 year old player is beginner or advanced?

We consider a 9-17 year old player a beginner if they are new to soccer, or currently play at a recreational level outside of our center. We consider a 9-17 year old player advanced if they are currently playing at a select, premier, or higher level outside of our center, or one of our coaches has recommended them for the advanced class. Occasionally, players will need to be moved up or down a level to provide them the best learning opportunity possible. Our expert coaches will help to assess your player and place them in the class that is right for their skill level.

## What does my child need for class?

For children 6 and under, we recommend but do not require shin guards and indoor soccer shoes. Any clean, closed-toed athletic sneakers are acceptable. A Krakens shirt is provided, and they can wear anything else they are comfortable being active in.

For children 7 and older, we require shin guards and they need to be fully covered. We

recommend but do not require indoor soccer shoes. Any clean, closed-toed athletic sneakers are acceptable.

Goalkeepers age 9 and older are welcome to bring their own gloves, though we do not utilize goalkeepers on a regular basis.

For all players: Definitely bring a water bottle, and keep in mind that our facility is a little chillier in the colder months, and pretty toasty in the warmer months. No outdoor cleats are allowed. We prefer for players to leave their own soccer balls at home.

#### Can my child move up to the next class early?

If space allows, we are glad to have that conversation! We are all about promoting individual player development and sometimes that means providing additional challenge. All early move-ups are approved by our Academy Director who will work with our experienced coaches to determine if an early-move up is the best fit for your player.

## What if my child has special needs?

We strive to create a place where all children are welcome, and we are committed to getting creative when it comes to including everybody. We'd love to hear more about your child's unique needs and talk about how we can best support them. Email our Academy Director! Brynn.james@bremertonsports.com